

Category B documents

| Item | Description of document |
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| 1 | Bank or financial institution card, passbook or statement issued by a bank, credit union or building society. Card statements or passbooks must cover at least 6 months of financial transactions and be in the individual's name. The individual's signature must be on the card and their current address on the statement or passbook. Documents from foreign banks or institutions are not acceptable. |
| 2 | Medicare Card. |
| 3 | Post-Paid Telecommunications Billing Record issued by an Australian telecommunications company, which must be a statement of account for a post-paid carriage service issued in the previous 12 months, showing the same name and address given by the customer to the carriage service provider prior to a high-risk customer interaction being initiated. |
| 4 | Rates Notice issued by an Australian local government council issued in the previous 12 months, showing the same name and address given by the customer to the carriage service provider prior to a high-risk customer interaction being initiated. |
| 5 | Student ID card issued by an Australian tertiary education institution, Australian secondary school, TAFE or registered training organisation. |
| 6 | Concession or health care card issued by Services Australia or the subsequent agency or Department responsible for issuing concession and health care cards. |
| 7 | Veterans affairs card issued by the Department of Veterans' Affairs. |
| 8 | Tenancy agreement or lease being a current formal agreement or lease showing the same name and address given by the customer to the carriage service provider prior to a high-risk customer interaction being initiated. |
| 9 | Motor vehicle registration for a vehicle registered in an Australian State or Territory, being current registration papers with the individual's name, address and proof of payment, showing the same name and address given by the customer to the carriage service provider prior to a high-risk customer interaction being initiated. |
| 10 | Electoral enrolment, being proof of electoral enrolment showing the same name and address given by the customer to the carriage service provider prior to a high-risk customer interaction being initiated. |
| 11 | Seniors card issued by a State or Territory government to a resident in that State or Territory who is 60 years of age or over. |
| 12 | A utility account showing the same name and address given by the customer to the carriage service provider prior to a high-risk customer interaction being initiated. |