

## How Satellite internet is empowering Royal Flying Doctor Service Clinics across remote Western Australia

Over the last 12 months, three Royal Flying Doctor Service Primary Health Clinics across remote Western Australia have been connected to high-speed nbn™ Sky Muster™ Satellite internet thanks to Australian internet provider Activ8me. These connections are enabling the use of the latest technologies to improve health outcomes in communities where the nearest doctor is often hundreds of kilometres away.

The clinics are located at Djugerari, Kadjina, and Yakanarra. They operate on a fly-in-fly-out basis – either weekly, fortnightly or monthly – offering offer GP consultations, immunisations, peri and post-natal care, and assistance with the ongoing management of health conditions.

RFDS Western Operations Clinical Lead of GP Services Dr John Fisher said the availability of high-speed internet access at remote clinic sites enables efficient database management and information exchange.

“Many patients that present at our remote primary health care clinics are suffering from chronic health conditions which are left untreated due to geographical barriers and socio-economic status,” Dr Fisher said.

“The availability of high-speed internet at our remote clinics is a big advancement for our service delivery, opening up the potential for us to engage in telehealth activities to support our face-to-face service. Importantly, it enables our clinicians to input and access electronic medical records and other valuable health resources online and in real time.

“This grants us better access to our patient’s history, their allergies, their medications and other information which supports us to deliver the highest quality of patient care and ensure the best health outcome is achieved.”

Western Australia is the most remote health jurisdiction in the world. RFDS Western Operations provides primary health care clinics in the Goldfields, Kimberley, Midwest, Pilbara and Wheatbelt regions across Western Australia. During the last financial year, the RFDS reached and provided essential health care services to 15,822 patients across Western Australia through its GP, nurse, dental and facilitated clinics.

Internet Service Provider Activ8me’s CEO Martin Camilleri said: *“Activ8me is in the research and development phase of a number of projects for the Royal Flying Doctor Service that will utilise internet to benefit the RFDS service provision and assist the local community.”*

### **ABOUT ACTIV8ME**

Activ8me is the largest Australian-owned-and-operated nbn™ Sky Muster™ satellite internet service provider in Australia and a Major Service Partner of the Royal Flying Doctor Service of Australia. For every customer who joins Activ8me on a Sky Muster™ Satellite service, Activ8me donates \$2 per month for the first 12 month of the customer’s active account to the Royal Flying Doctor Service of Australia. For more information visit [www.activ8me.net.au](http://www.activ8me.net.au)

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