

Key Facts Sheet: NBN Services National Broadband Network Fixed Wireless



The below information relates to NBN Fixed Wireless services. The service you receive at your premises is determined the technology the nbn provide to your address.

Internet Data Plan Information

Activ8me Unlimited
Good For

Tier Pack Information

SuperSonic

This tier is Good for large downloaders

This service uses nbn tier SuperSonic (50/20Mbps), which is a theoretical maximum that will not be achieved in operation. Maximums achieved at each premises will vary and be dependent on a number of factors including line quality, equipment in use, source of the download, number of users using the network and many more.

Congested NBN Fixed Wireless Towers

Some NBN Fixed Wireless towers have been identified by NBN as congested (over capacity) and the tiers delivered in peak periods (6pm – 11pm) are below what is advertised by Activ8me. Tiers available to your address can only be determined once your service is activated. The Activ8me Sales Team will be able to advise if an address is affected by NBN infrastructure congestion. They can be contacted on 13 22 88.

Usage Information

A record of your account usage can be viewed by logging into the 'My Account' section of the Activ8me website at www.activ8me.net.au. Usage information can take up to 24 hours to update. Once your monthly internet data limit is reached, your connection speed will slow to a maximum of 256kbps/256kbps for the remainder of your billing month.

Factors affecting speed

Speeds to individual premises may vary and can be affected by the volume of traffic on the general internet, the number of users online at your house, your equipment, software, and the source of your download.

Medical and security alarms

Activ8me do not support medical alarms or security alarms. If you require these devices at your address, we recommend using a provider that supports them such as Telstra.