

Key Facts Sheet: NBN Services National Broadband Network Fibre



The below information relates to NBN fibre services including fibre to the home (FTTH), fibre to the node (FTTN), fibre to the basement (FTTB), fibre to the curb (FTTC) and HFC. The service you receive at your premises is determined the technology the nbn provide to your address.

Internet Data Plan Information

Activ8me Unlimited
Good For

Tier Pack Information

SuperSonic

This tier is Good for large downloaders

This pack uses the nbn tier SuperSonic (50/20Mbps), which are theoretical maximums that will not be achieved in operation. Maximums achieved at each premises will vary and be dependent on a number of factors including line quality, equipment in use, source of the download, number of users using the network and many more.

FTTN/FTTB/FTTC Speeds

If you are connected to a FTTN/FTTB/FTTC service, the speed available at your address will be determined once you are connected. If for any reason you are unhappy with your service, please call our customer service team on 13 22 88. These service speeds are determined by multiple factors including the distance from the NBN node (point of connection) and the quality of the copper line at your address.

Usage Information

A record of your account usage can be viewed by logging into the 'My Account' section of the Activ8me website at www.activ8me.net.au. Usage information can take up to 24 hours to update. Once your monthly internet data limit is reached, your connection speed will slow to a maximum of 256kbps/256kbps for the remainder of your billing month.

Factors affecting speed

Speeds to individual premises may vary and can be affected by the volume of traffic on the general internet, the number of users online at your house, your equipment, software, and the source of your download.

Medical and security alarms

Activ8me do not support medical alarms or security alarms. If you require these devices at your address, we recommend using a provider that supports them such as Telstra.