

# Key Facts Sheet: Opticomm Services Opticomm Broadband Network Fibre



The below information relates to Opticomm fibre services including fibre to the home (FTTH) and fibre to the node (FTTN). The service you receive at your premises is determined the technology Opticomm provide to your address.

## Internet Data Plan Information

Activ8me 250GB  
Good For

## Tier Pack Information

Standard

This tier is General browsing

**This pack uses the Opticomm tier Standard (12/1Mbps), which are theoretical maximums that will not be achieved in operation. Maximums achieved at each premises will vary and be dependent on a number of factors including line quality, equipment in use, source of the download, number of users using the network and many more.**

## Usage Information

A record of your account usage can be viewed by logging into the 'My Account' section of the Activ8me website at [www.activ8me.net.au](http://www.activ8me.net.au). Usage information can take up to 24 hours to update. Once your monthly internet data limit is reached, your connection speed will slow to a maximum of 256kbps/256kbps for the remainder of your billing month.

## Factors affecting speed

Speeds to individual premises may vary and can be affected by the volume of traffic on the general internet, the number of users online at your house, your equipment, software, and the source of your download.

## Medical and security alarms

Activ8me do not support medical alarms or security alarms. If you require these devices at your address, we recommend using a provider that supports them such as Telstra.