

# Key Facts Sheet: NBN Services National Broadband Network Satellite



The below information relates to NBN Satellite services. The service you receive at your premises is determined the technology the nbn provide to your address.

## Internet Data Plan Information

**90GB Bonus (15/75)  
Good For**

## Tier Pack Information

**Standard**

This tier is General browsing

**This pack uses the nbn tier Standard (12/1Mbps), which are theoretical maximums that will not be achieved in operation. Maximums achieved at each premises will vary and be dependent on a number of factors including line quality, equipment in use, source of the download, number of users using the network and many more.**

Standard tier has the capability of streaming video services such as Netflix and ABC iView, however this tier will only be able to support one stream and minimal other activity. NBN Sky Muster satellite service may not be appropriate for applications that require low network latency such as online gaming and share trading. These services are known to perform poorly (or not at all) on satellite broadband services.

## Usage Information

A record of your account usage can be viewed by logging into the 'My Account' section of the Activ8me website at [www.activ8me.net.au](http://www.activ8me.net.au). Usage information can take up to 24 hours to update. Once your monthly internet data limit is reached, your connection speed will slow to a maximum of 256kbps/256kbps for the remainder of your billing month.

## Factors affecting speed

Speeds to individual premises may vary and can be affected by the volume of traffic on the general internet, the number of users online at your house, your equipment, software, and the source of your download.

## Medical and security alarms

Activ8me do not support medical alarms or security alarms. If you require these devices at your address, we recommend using a provider that supports them such as Telstra.